

# Sage Timberline Office

## Service Agreements/Preventive Maintenance-Real Estate

As an add-on to our Service Management software, Service Agreements/Preventive Maintenance keeps you firmly in control of your preventive maintenance business by tracking service agreement dates and maintenance schedules.

Service Agreements/Preventive Maintenance also prompts you with agreement renewal dates and gives you the ability to determine the profitability of your service call operations.

### BENEFITS

- Easily stay in tune with all aspects of your agreements
- Quick access to all technicians and appointments set

Service Management - Timberline Construction

File Edit View DBoard Setup Tasks Reports Tools Help

Customer (HORNER)  
Horner Laboratories  
4523 Nimbus Parkway  
Portland, OR 97229  
Area: PDX

Mary Abrahms  
(503)555-1111  
Main phone: (503)555-1111  
Main fax:

AR Customer (HORN)  
Horner Laboratories  
4523 Nimbus Parkway  
Portland, OR 97229  
Current Amount: 0.00

> 30 days	> 60 days	> 90 days	> 120 days
0.00	0.00	0.00	0.00

Properties  
New agreement

Work Orders Equipment **Agreements** Invoices Leads Notes

Agreement #	Status	Coverage Period	Technician	Type	Total	Invoiced	Invoiced Amt	Renewal
5	Active	4/15/2001 to 4/14/2002	137: Black, Donald M	12 Month Std. Agreement	1050.00	1 of 3	350.00	

Properties  
Preview  
Preview List  
Renewal  
Activate Quote  
Cancel  
Create Invoice  
Agreement Profitability Report  
Equipment Profitability Report

All Locations Customers Jobs **HORNER**

For Help, press F1

◀ A right mouse-click will give you access to profitability reports as well as pertinent information associated with the agreement.

### Service agreement and maintenance tracking

- Track service agreement start, end, and expiration dates.
- Display preventive maintenance scheduled for next 12 months by technician on an easy-to-read preventive maintenance interface.
- Program the system to prompt you when service agreements are due for renewal.
- Account for additional revenue resulting from service agreement calls.
- Override labor rates by warranties or service agreements.
- Perform multiple or periodic billings.
- Price service by total agreement, by asset, or at time of billing.
- Maximize profitability by amortizing service agreements.
- Schedule recurring maintenance by date range.
- Create multiple tasks by property or a unit's assets.

Service Agreements/Preventive Maintenance is a part of Sage Timberline Office, fully integrated software created to streamline work and connect the people you depend on to build your business.